KingAsterisk® Technologies

DIALER
CUSTOMIZATION

ABOUT US

We are working on Asterisk – VOIP based opensource platform since 10 years, We are providing our solutions, training, services and support like asterisk, vicidial, customized dialer, predictive dialer, auto dialer, voice broadcasting solution, free PBX, multitenant IPPBX, a2billing solution soundbox dialer, DID management, IVR solution, SMS broadcasting solution and lots more.

Customized Bootstrap Theme

We can give you best GUI modifications (Bootstrape Theme) as per your requirements
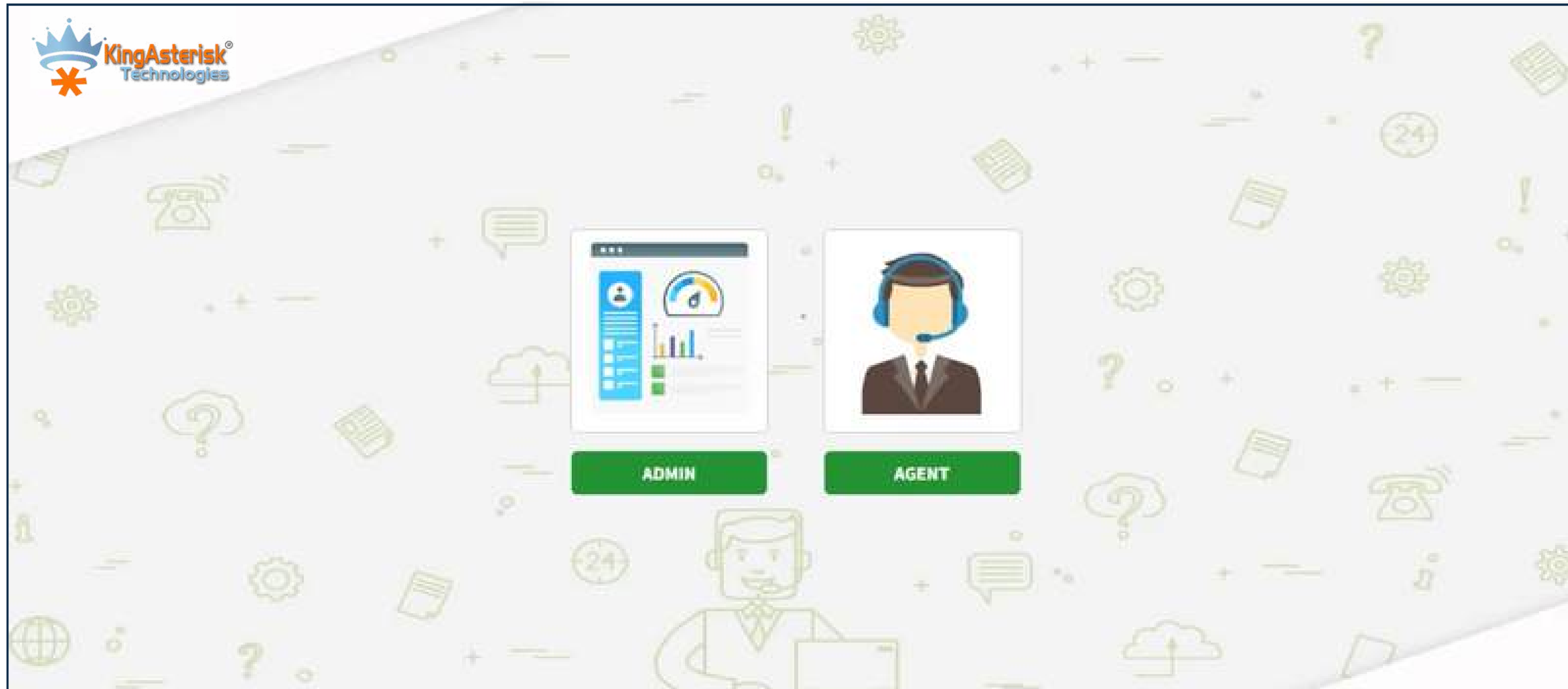
Welcome Page

We are doing Following Custom Development in Dialer

Admin Panel

01 Inbound, Outbound and Blended call handling and Inbound Email handling

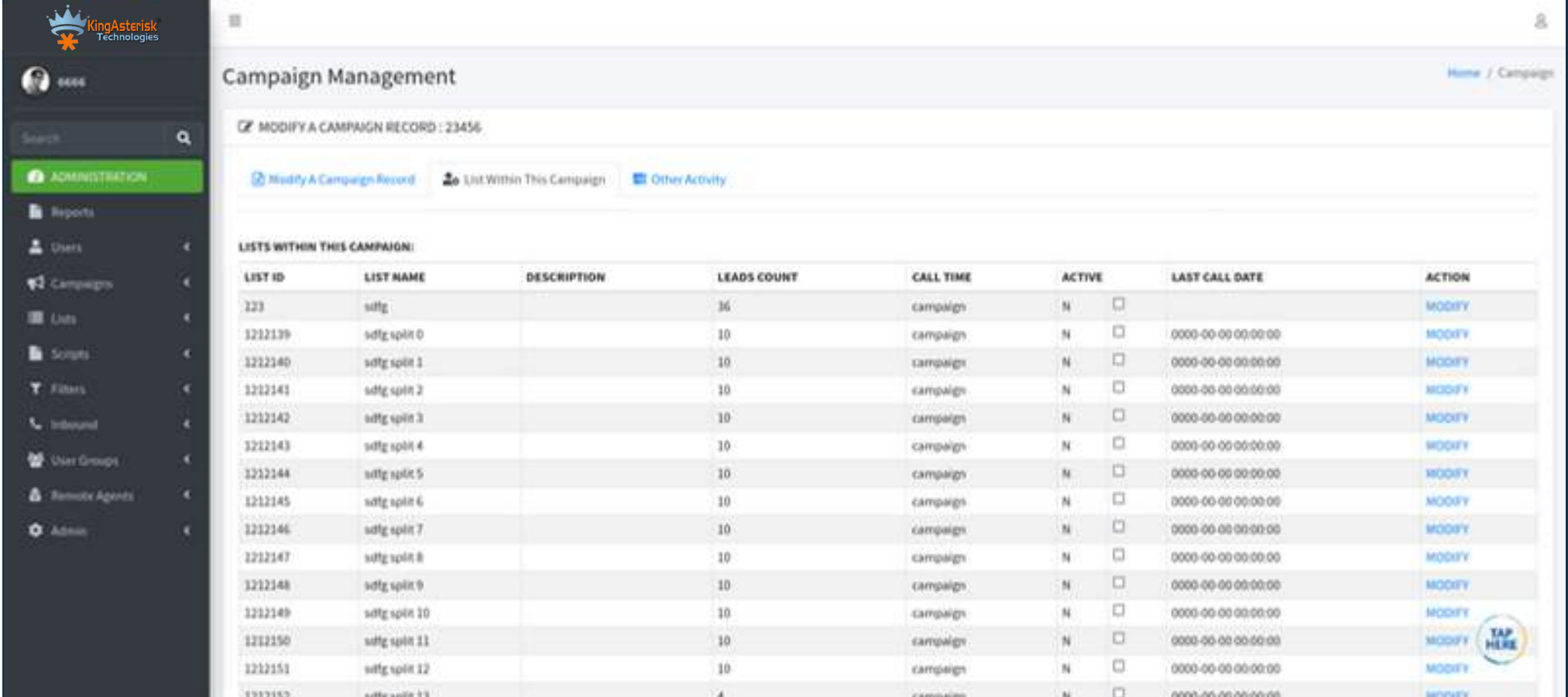**02** Outbound agent-controlled, broadcast and predictive dialing

03 Campaign customization

04 Leads customization

05 Callerid Lookup customization

Admin - Soundbox Configuration

Agent Soundbox Configuration

06 Soundboard/avtar development

07 Webrtc phone customization

08 DNC customization

09 Two level disposition setup

10 API integration with campaign, list wise to integrate on agent

11 Inbound IVR customization for detecting more then 1 inputs and show on reports as well as on agent screen

Real-Time Reports

12 Custom dashboard to see realtime screen

13 Different advance level options for list mix.

14 Custom two level layout for Pause Codes and show on agent screen.

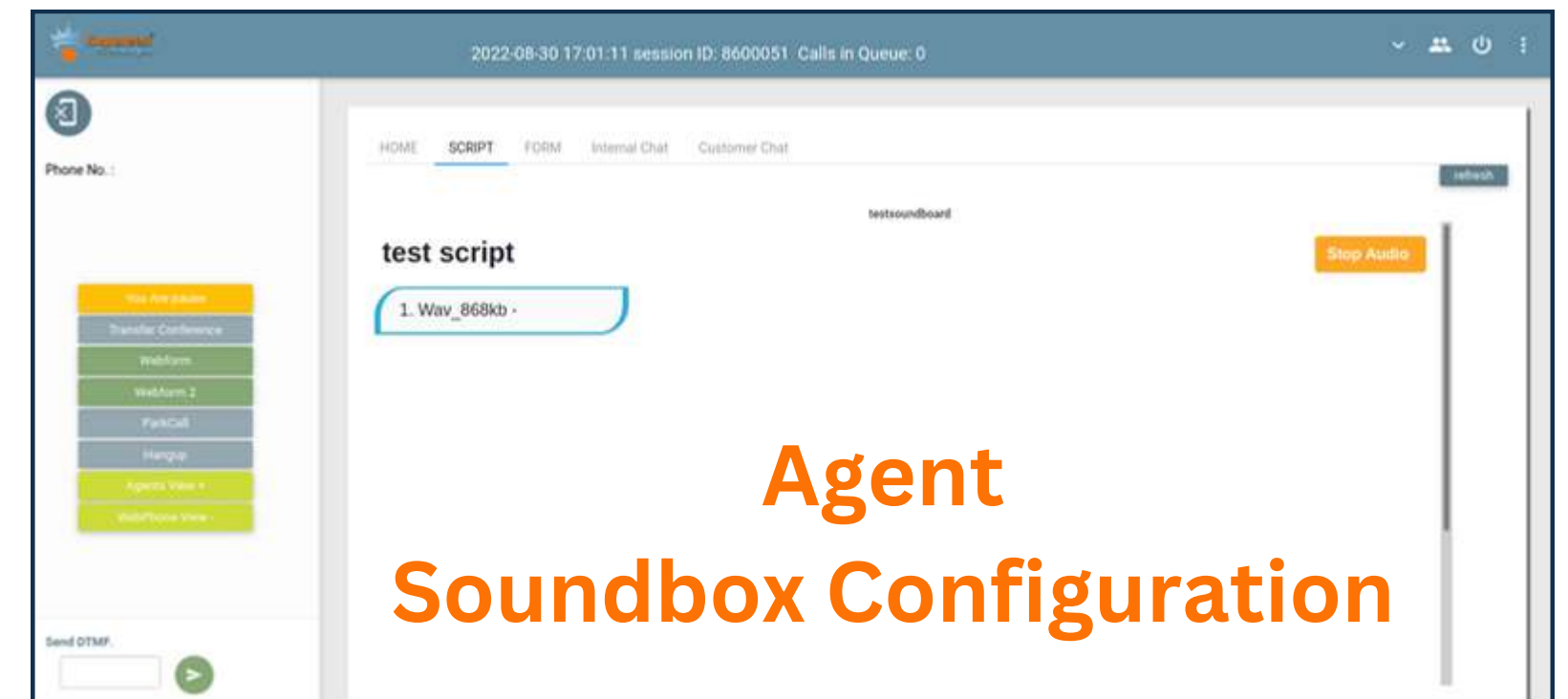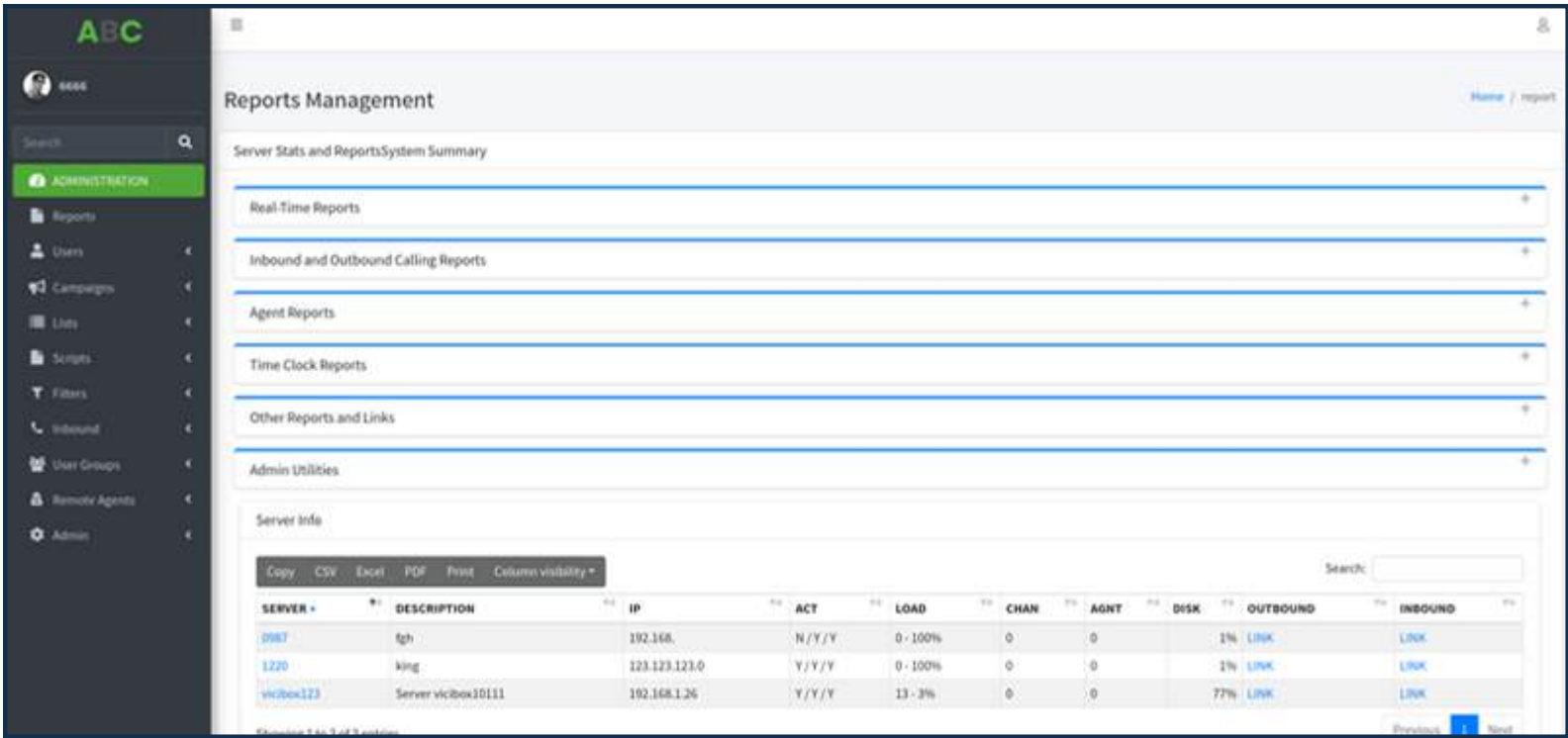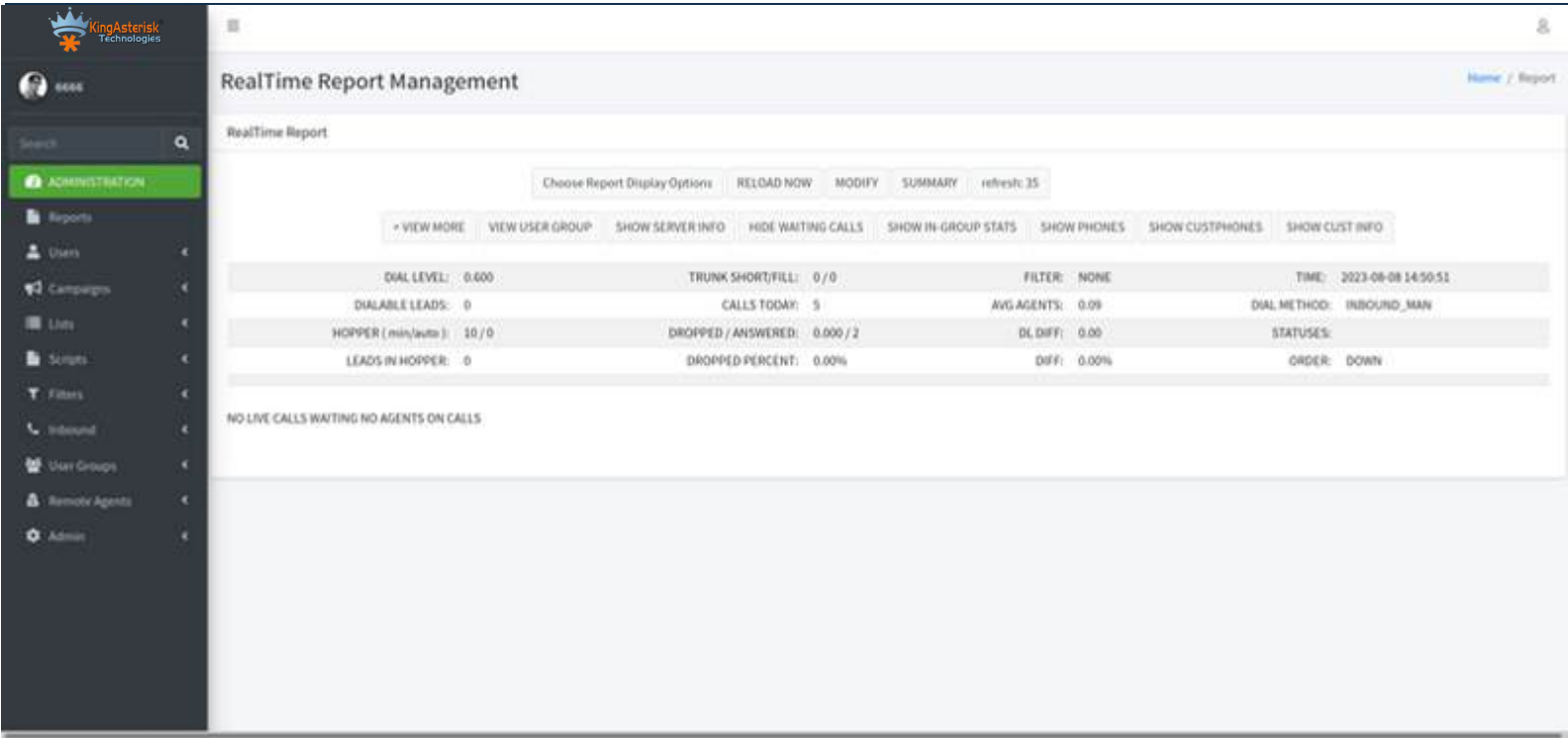# Admin Reports

Reports

01 Miss call reports

02 DTMF IVR report

03 Carrier report with lead details and sip code

04 Recording report

05 Agent performance report with advance search

Customized Report

06 Custom development for export specific fields

07 Custom pause code reports.

08 Custom DNS reports for inbound and outbound calls

We understand that a single minute is essential for you too.

We Develop some different level of customized report with vicidial as per our most of client requirement. We provide support and services right after confirmation of the issue from you. Our dedicated support team is always available for assistance and gives support to your solution.
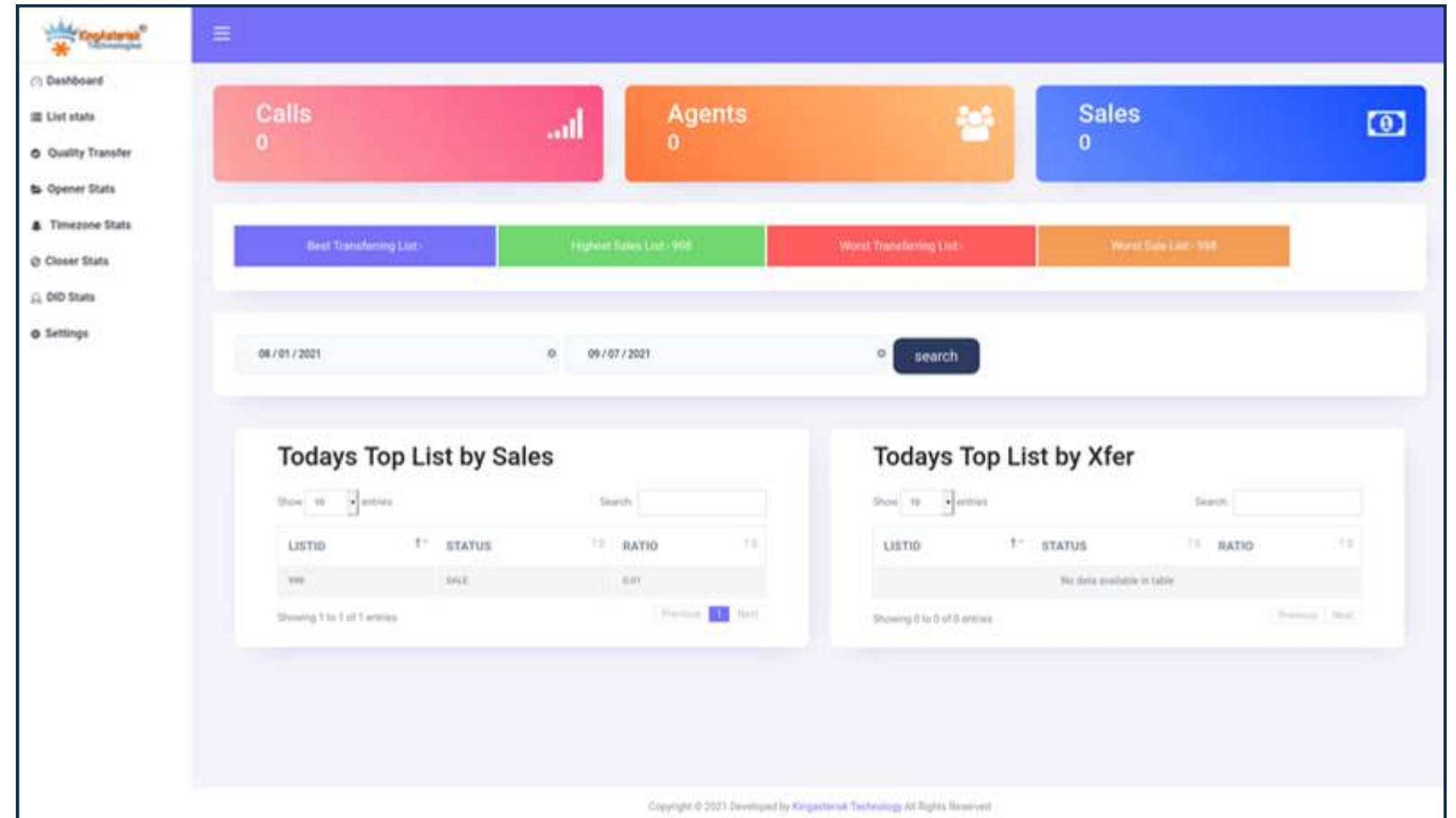
Agent

01 Web based phone auto login

02 Quick transfer buttons to internal and agent direct

03 Custom button for sending voicemail

04 3-way and music on hold feature with quick transfer functionality

05 Auto api execution without pressing button and get response on agent screen
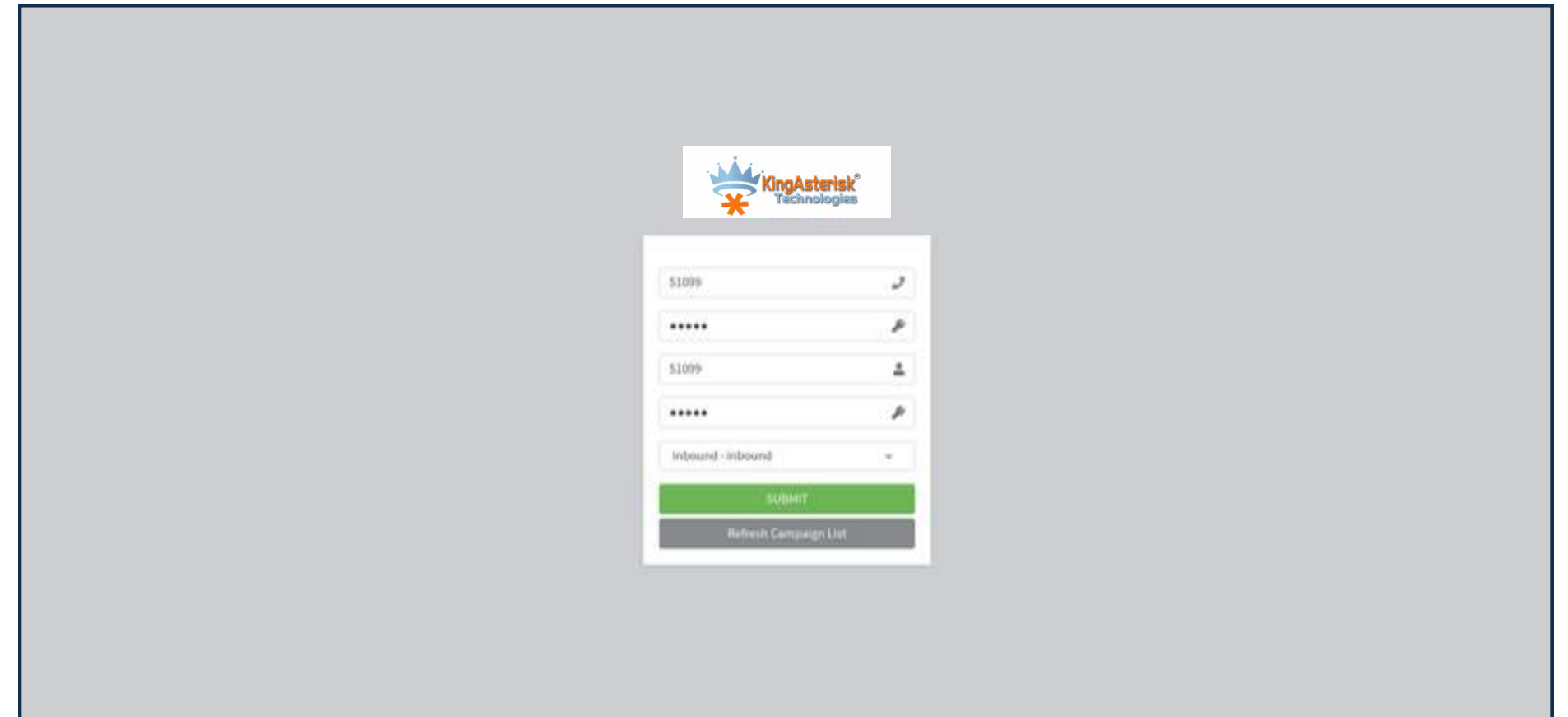
Agent Re-Login Screen

06 Quick Transfer via custom buttons instead of presets

07 Quick transfer with dispo with blind transfer

08 Quick transfer button for api posting

09 Script customization with html options

10 Script development with result insert in reports

Agent Web

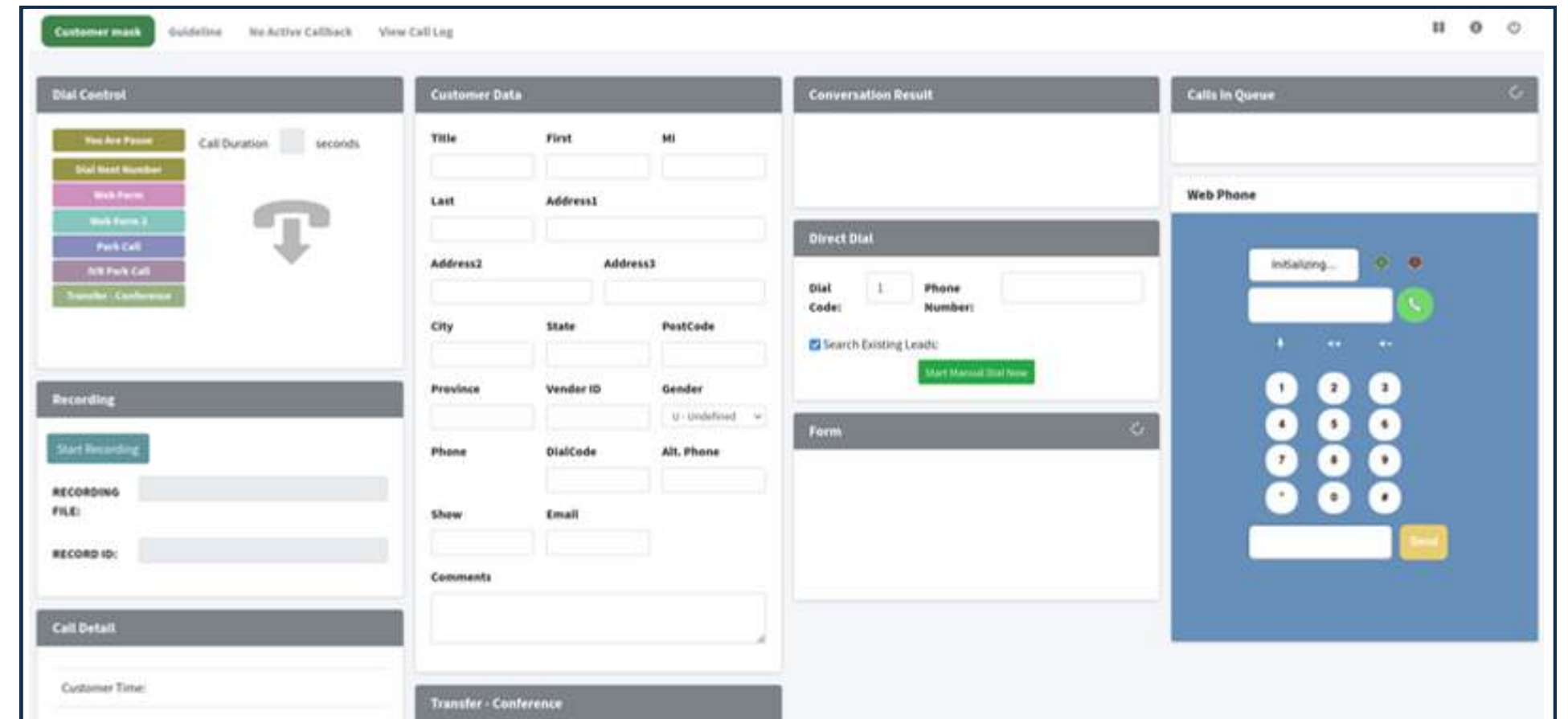| 11	Manual dialing via webphone
12	DTMF display on agent screen after getting call via IVR
13	DNC scrubbing for inbound calls and also blacklisting for calls
14	Custom selection for agent pause codes.
15	Custom dispo screen on multiple level of dispo, for example DNC has ADNC, VDNC, like wise.

Select a CallBack Date

Select a Date Below

Select Date

mm / dd / yyyy

Select Time

Hour: Minutes

01   00   PM

MY CALLBACK ONLY

☐ MY CALLBACK ONLY

CB Comments

SUBMIT

Live Demonstration

If you want to know how Dialer Software works, then you can watch our live demo.

Admin Portal:

Username : 6666

Password : 61pWoj6s0P

Agent Portal:

Phone Login : 10001

User Login : agent102

Phone Pass : comcom1234

User Pass : 102

Campaign : testcamp

CONTACT US

If you have any quetions or concern with us, we are right here to assist. Our team of professionals has years of experience in the Asterisk - VoIP industry.

You can reach out to us through the following channels:

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